



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

RUPE, et al.

Serial No.: 09/923,984

Filed: August 7, 2001

Confirmation No.: 3566

Atty. File No.: 1732 (42059-01170)

For: "METHOD AND SYSTEM FOR
CALL QUEUING AND CUSTOMER
APPLICATION INTERACTION"

) Group Art Unit: 2642

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) Examiner: Le, Karen L.

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NOTICE OF APPEAL

<p style="text-align: center;">CERTIFICATE OF MAILING</p> <p>I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450 ON <u>AUGUST 11, 2005</u>.</p> <p style="text-align: center;">MARSH FISCHMANN & BREYFOGLE LLP</p> <p>BY: <u>Maureen Sileo</u> MAUREEN SILEO</p>
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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450
MAIL STOP AF

Dear Sir:

Applicants hereby appeal to the Board of Patent Appeals and Interferences from the decision of the Examiner mailed March 11, 2005, finally rejecting claims 9, 10, 12-16, and 18-21. Enclosed herewith is payment in the amount of \$500.00 for the Notice of Appeal fee specified in 37 C.F.R. §1.17(e).

Applicants hereby request an extension of time under 37 C.F.R. §1.136, extending the time for response from June 11, 2005, to August 11, 2005. A check for \$950.00 is enclosed, representing payment of the Notice of Appeal filing fee of \$500.00 and \$450.00 for the 2-month extension fee.

The undersigned is an attorney acting under 37 CFR 1.34.

08/15/2005 HVUONG1 00000083 09923984

01 FC:1401
02 FC:1252

500.00 OP
450.00 OP

Please credit any overpayment or debit any underpayment to Deposit Account 50-1419.

Respectfully submitted,

MARSH FISCHMANN & BREYFOGLE LLP

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Date: August 11, 2005